

LET'S GET BACK TO CAIRNS COMPETITION TERMS AND CONDITIONS

HOW TO ENTER

1. Get vaccinated against COVID-19
2. Complete the online entry form
3. Opt-in to Newcastle Airport's email newsletter

COMPETITION DATES

Entries open at 9:00am (AEST) on Saturday 25 September 2021 and close at 11:59pm (AEST) on Friday 31 December 2021.

PRIZE DETAILS

There are three holiday prize packages to be won.

Package 1 – valued at \$3,300

The prize package is for 2 people and consists of:

- Return economy airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Riley in a Resort Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

Package 2 - valued at \$3,300

The prize package is for 2 people and consists of:

- Return economy airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Flynn in a Harbour King Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

Package 3 – valued at \$3,300

The prize package is for 2 people and consists of:

- Return economy airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Bailey in an Urban Master Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

Each component of the prize package is subject to the terms and conditions stipulated by the provider. Once awarded, the Promoter is not liable for any voucher that has been lost, stolen, forged, damaged or tampered with in any way.

TRAVEL DATES

Winners must be available to travel from mid-January 2022 until 30 April 2022.

WINNER ANNOUNCEMENT

The winners will be announced on Tuesday 4 January 2022 and will be published on the competition webpage and on Newcastle Airport's Facebook, Instagram and Twitter pages.

IMPORTANT INFORMATION

- Flights and accommodation must be booked before 5pm Thursday 31 March 2022.
- The prize is non-transferable, non-redeemable for cash, and cannot be resold.
- It is the Winner's responsibility to make their own airport transfers.
Flights, accommodation, and tours are subject to availability and are not available during peak travel periods such as school holidays and public holidays.

GENERAL TERMS AND CONDITIONS

By entering the Let's Get Back to Cairns competition, you acknowledge that you have read these terms and conditions and that you agree to be bound by them. Information on how to enter forms part of these terms and conditions.

This competition is being run by Newcastle Airport Pty Limited ABN 30 060 254 542 of Level 1 (east) Administration Offices, Newcastle Airport Terminal, 1 Williamtown Drive, Williamtown, NSW 2318 (Promoter).

To contact the Promoter, please email corporateaffairs@newcastleairport.com.au

WHO CAN ENTER?

To be eligible to enter the competition you must:

- Reside in NSW
- Be over 18 years of age; and
- have been fully vaccinated against COVID-19, which for the current approved COVID-19 vaccines, means two vaccination doses. Please be advised that the vaccinations must be undertaken on the advice of a health practitioner. This means that the health practitioner has consulted with you and advised you of your suitability to receive a vaccination, having regard to your individual health circumstances.

To be eligible, individuals must have completed their vaccination schedule prior to the closing date of the competition.

The Promoter reserves the right to request proof of vaccination from any competition winner in a form it deems reasonably necessary to validate the eligibility of the entrant.

Employees of the Promoter (or their immediate families) and the employees of any agencies associated with this competition (including any media agencies) are ineligible to enter. 'Immediate families' means spouse (whether married or defacto), child, parent, grandparent, uncle, aunt, sibling, niece, nephew or cousin.

HOW TO ENTER

The competition commences at 9.00am AEST on 26 September 2021 and ends 11.59pm AEST on 31 December 2021 (competition period). The Promoter reserves the right to extend the competition period or bring forward the competition end date at any time.

To enter the competition, you must complete an online entry via <https://www.newcastleairport.com.au/flights/lets-get-back-to-cairns-competition> during the competition period.

To submit a valid entry, complete the form on the competition webpage and opt-in to Newcastle Airport's email newsletter.

No late entries will be accepted. Incomplete or incoherent entries will be invalid. Entries into this competition are deemed to be received at the time they are received by the Promoter, not the time at which they are sent.

A limit of one entry to the competition per person applies.

The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that does not comply with these terms and conditions or any entrant who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.

PRIZE

There is a total of three prize packages.

Package 1

The prize package is for 2 people and consists of:

- Return airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Riley in a Resort Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

Package 2

The prize package is for 2 people and consists of:

- Return airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Flynn in a Harbour King Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

Package 3

The prize package is for 2 people and consists of:

- Return airfares from Newcastle Airport to Cairns Airport flying Jetstar Airways
- 3 nights' accommodation at Crystalbrook Bailey in an Urban Master Room
- A day trip to Moore Reef with Sunlover Reef Cruises
- A Skyrail Rainforest Cableway round-trip experience

PRIZE DRAW

This is a game of chance. A total of three winners will be selected at random using an online random selection tool.

The prize draw will take place on Tuesday 4 January 2022 at Level 1 (east) Administration Offices, Newcastle Airport Terminal, 1 Williamtown Drive, Williamtown, NSW 2318.

Each winning entrant will be notified via a phone call and by email to the email address provided in their entry. In order to redeem the prize package, a winning entrant must fulfil the eligibility criteria (including proof of vaccination) set out in these terms and conditions to the satisfaction of the Promoter.

The name of the winner will be published at <https://www.newcastleairport.com.au/flights/lets-get-back-to-cairns-competition> and Newcastle Airport's social media channels following the draw.

SECOND DRAW

If a winner does not respond within 7 days of being notified that they have won the competition, or a winner is not readily identified and reasonable efforts made by the Promoter to identify the winner were unsuccessful, they will automatically forfeit their prize and the Promoter reserves the right to select another winner through a second round draw.

The second round draw will take place at the same place as the first draw.

The winner of the second round draw will be notified via a phone call and in writing by way of email to the email address provided in their entry.

The results of any second chance draw will be final and binding and no correspondence will be entered into in relation to the results of the draw.

FLIGHTS PRIZE CERTIFICATE TERMS AND CONDITIONS

- Each winner will receive a prize certificate for their flights which is to be redeemed at Travel Associates, Newcastle.
- Flights redeemed under this Prize Certificate are valid for the Jetstar Airways Newcastle to Cairns seasonal service between Saturday 15 January 2022 until Saturday 30 April 2022. The Expiry Date cannot be extended.

- The value of two return flights is capped at \$1500 per couple.
- No substitutes will be offered for missed flights.
- Both the Prize Certificate and flights are non-redeemable for cash.
- Tickets redeemed under this Prize Certificate are valid on Jetstar Airways operated non-stop Newcastle to Cairns flights only.
- Tickets are non-transferable (i.e. no name changes allowed after ticketing).
- Ticket is for 2 passengers to travel on the booking.
- Tickets redeemed under this Prize Certificate are subject to availability as determined by Jetstar Airways and Travel Associates, Newcastle. Please note fares displayed on the Jetstar website or GDS are not indicative of the Prize and Flight availability.
- All bookings need to be made before 5pm (AEST) Thursday 31 March 2022.
- Bookings can be requested via Travel Associates Newcastle, phone 02 4037 4100 or email katie_osullivan@travelassociates.com
- Any changes to bookings once ticketed will incur a \$50 change fee per guest, per change and any change is subject to availability as determined by Travel Associates and Jetstar Airways. Jetstar Airways terms and conditions of carriage apply to the Ticket. Jetstar Airways' terms and conditions of carriage are online available at <https://www.jetstar.com/au/en/conditions-of-carriage-jq>
- Prize Certificates or Tickets may not be sold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original recipient or any subsequent bearer. If a Prize Certificate or Ticket is sold or used in breach of this condition, it will be cancelled at Newcastle Airport's sole discretion.
- Tickets cannot be upgraded and are not valid to earn points or status credits.
- Unaccompanied minors are not permitted. Children must be accompanied by an adult guardian 18 years or older.
- It is your responsibility to ensure that you and your travel companion (if any) have the requisite visas, vaccinations, valid documentation which meet the requirements of immigration and other government authorities at every destination. Any fines, penalties, payments or expenditures incurred as a result of such documents not meeting the requirements of those authorities will be your sole responsibility.
- You are responsible for all other ancillary costs. Travel insurance is highly recommended to protect against the additional costs incurred in the event of unforeseen circumstances.

PROMOTION AND MARKETING

- By entering the competition, the winner agrees to participate in such promotional activity and material and all editorial activities relating to the competition, including but not limited to being interviewed, filmed for broadcast and photographed, as the Promoter may require, without remuneration. The winner agrees to grant the Promoter a perpetual and non-exclusive licence to use any such footage or images in all media worldwide and the winner (and his/her travel companion) will not be entitled to any payment or other consideration for such use.
- The winner also consents to the use and publication of their name in any marketing material without any further reference or payment to the winner.

PRIVACY

- All information collected in connection with the Promotion (which includes first name, last name, phone number, email address and post code) will be handled in accordance with Newcastle Airport's Privacy Policy which can be read at <https://www.newcastleairport.com.au/about-us/privacy-policy>. Please refer to the Privacy Policy for information about how your personal information may be used and disclosed, and also about how entrants may complain about a

breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with.

- The information collected through this Promotion may be disclose to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. The Promoter will not disclose your personal information to any entity outside of Australia.
- In addition, by entering this competition, you agree that the Promoter may, for an indefinite period, unless otherwise advised, use the information to conduct the promotion. The Promoter will disclose the Winners' names for the purposes of promoting the results of the competition.
- The Promoter may use the information collected through this Promotion for research and profiling purposes, including sending electronic marketing messages to the entrant via a third-party provider, and any other purpose set out in the Promoter's Privacy Policy. To remove your contact details from the distribution list for these marketing messages, click on the "unsubscribe" button at the bottom of the email. Otherwise, direct any request to opt out, access, update or correct your personal information to the Promoter (see Privacy Policy for contact details).
- Provision of your personal information is voluntary, however, if you do not provide the required information, your entry will be disqualified.
- Please note that you are not required to provide evidence of vaccination as part of your entry. Vaccination status will be verified with the competition winners to confirm eligibility after the winners have been drawn.

STANDARD TERMS

- The Promoter reserves the right to amend the competition and its terms and conditions at any time and for any reason, and will notify entrants of any such amendments as soon as reasonably practicable on the competition landing page at <https://www.newcastleairport.com.au/flights/lets-get-back-to-cairns-competition>. It is the entrant's responsibility to regularly check the competition landing page for any amendments
- The winner acknowledges that, to the extent permitted by law, Newcastle Airport accepts no responsibility or liability (including in negligence) to any person for any harm, damage, illness, injury, cost, loss, damage, expense or claim which may occur as a result of the winner winning or using the prize. The winner accepts and uses the prize at his or her own risk and agrees to indemnify Newcastle Airport against all costs, losses, damages, expenses and liabilities (including for loss of reputation and goodwill) and any claim arising from their own actions in any way in connection with the prize.
- Newcastle Airport reserves the right (in their absolute discretion) to extend, postpone, or cancel the competition and to update these terms and conditions on without notice.
- Newcastle Airport reserves the right to request the prize winners to provide proof of identity at the nominated prize collection address. Identification considered suitable for verification is at the discretion of Newcastle Airport. To accept the prize the winner must agree to relevant third-party terms and conditions relating to the prize.
- Prizes are not transferable, exchangeable or redeemable for cash.
- Other conditions may apply and will be advised at the time of booking.
- Additional costs including and not limited to travel insurance, food, alcoholic beverages, spending money, transfers, departure taxes (if any), connecting flights and other incidentals are the responsibility of the winner.